

PUBLIC PARTICIPATION PROCESS

challenges, tools used and
lessons learnt.

OBJECTIVES

- Inform interested and affected parties about the project
- Sensitize I&APs about the project
- Solicit comments, suggestions and other inputs regarding the project through a participatory method

METHODOLOGY

- Stakeholder analysis
- Sensitization
- Developing and distributing an English and Sesotho BID
- Public Notices in written and audio media
- Radio Phone in programme
- Workshops at national, district and community workshops
 - Focus group discussions
 - Key informant interviews

CHALLENGES

- Communities are tired of community workshops thus resulting in poor attendance
- Communities are skeptical of implementation of projects esp after LHDA therefore attendance is sometimes poor
- Consultants are on projects for limited time therefore mostly do public consultations not participation
- Not being able to involve every one even when they expect to be involved

Cont...

- Sometimes the Client is not available to explain certain technical things that the consultant is not able to and leaves the stakeholders at community workshops with questions.
- LLBWSP in particular is a difficult project because issues of end managers of the system are unclear and leave unanswered questions to stakeholders
- Compensation is still a challenge, more especially local communities' participation in decisions regarding compensation and strength of their voices at workshops to influence decisions

LESSONS LEARNT

- Local authorities have to be involved right from the beginning because they are the ones who will remain after the planning and construction phase to guide the participation process with the rest of the communities