

Helping Improve Project Implementation with GEF IW:LEARN Tools (Website Toolkit, Portfolio Visualization Tool and Community Platform)

20 Oct 2011 Dubrovnik, Croatia



Johannes Akimuwi (UNEP) Khristine Custodio (IW:LEARN)
Christian Ledermann (IW:LEARN)





<http://iwlearn.net/community>



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site map accessibility contact

GEF LEARN **IW:LEARN** International Waters Learning Exchange and Resource Network

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- Website Toolkit
- Project Websites
- Workshops
- Jobs
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- Web Guidelines
- Videos
- IW Contacts
- GEF Portfolio Documents
- Water Portals

International Waters Learning Exchange and Resource Network

IW:LEARN 20 Raising the Bar: 20 Years of GEF Transboundary Water Results 17-20 October 2011

About IW:LEARN

The GEF IW:LEARN is a programme that promotes experience sharing and learning among GEF International Waters projects and the country officials, agencies, and partners working on them. This website serves as the Knowledge Base for GEF IW:LEARN and contains an extensive collection of resources and links to other water portals, experiences, and materials for the portfolio.

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10:44 AM 10/17/2011



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IW:LEARN

International Waters Learning Exchange and Resource Network

only in current section

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Quick links

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International Waters Learning Exchange and Resource Network

IWC6 Raising the Bar:
20 Years of GEF Transboundary Water Results
17-20 October 2011

About IW:LEARN

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<http://facebook.com/iwlearn>

<http://twitter.com/iwlearn>


iwlearn.net/community



Feature of the platform:

**Lightweight and has a
simple intuitive interface.**

https://community.iwlearn.net/login.html?came_from=https%3A%2F%2Fcommunity.iwlearn.net%2F



GEF IW Community Platform

Username

Password [I forgot my password](#)

☐ Remember me on this computer

10:57 AM
10/17/2011



My Communities

IW:LEARN Team
 IW:LEARN Toolkit
 Users
 PM Help Desk
[Edit Preferred](#)
[Show All](#)

This is a community that describes how the Community Platform works. It contains a user manual, FAQ's, and other items to answer your questions and to get started.

Areas Beyond National Jurisdiction private

37 Member(s) | Last Activity: 10/13/2011

The GEF Groundwater Community of Practice (CoP) is aimed at facilitating the exchange of knowledge and experience on groundwater resources management from the GEF IW portfolio and beyond. This CoP is facilitated and moderated by UNESCO-IHP.

IW:LEARN Team private moderator

10 Member(s) | Last Activity: 10/14/2011

The purpose of this workspace is to provide users of the IWLEARN Website Toolkit a venue where toolkit users can share experiences, make resources and updates on the Toolkit available to all users and enable users to socialize with each other online, and post questions and requests to the IWLEARN Team.

Feature of the platform:

**A simple set of
well-integrated tools.**

View Community IW:LEARN x

https://community.iwlearn.net/communities/iw-learn-team/view.html

HOME | MY PROFILE | LOGOUT

GEF IW Community Platform

Search

advanced search

PEOPLE COMMUNITIES FEEDS

IW:LEARN Team private moderator

Search Community

OVERVIEW BLOG WIKI CALENDAR FILES

Members | Tags

Overview

Edit

Tags: iwlearn (1) pcu (1) Add


The United Nations Development Programme and United Nations Environment Programme oversee a joint IW:LEARN project coordination unit that includes staff working for the United Nations Office for Project Services, UNDP & UNEP themselves, as well as SeaStart Southeast Asia. Although joint, the PCU is itself distributed across three centers, the UNDP Regional Bureau for Europe and CIS at the Bratislava Regional Centre in Slovakia, the United Nations Office in Nairobi, Kenya and finally, SEA START RC in Bangkok, Thailand.

The PCU includes the following staff:

Bratislava (UNOPS, UNDP)
Mish Hamid, Project Manager
Clement Lagalice, Fellow
Marcella Fabianova, Programme Officer

Nairobi (UNEP DEWA)
Christian Ledermann, IT Specialist
Damaris Waigwa, Technical Assistant

Bangkok (UNEP/SEA START RC)
Khristine Custodio, Project Manager
Taya Santives, Web Developer
Montakan Chimmuang, Communication and Administrative Officer



Tags

1 iwlearn

1 pcu

Active People

Damaris Waigwa: Wiki Page (10/19/2011)

Khristine Custodio: Wiki Page (10/19/2011)

Khristine Custodio: File (10/18/2011)

Khristine Custodio: Comment (10/18/2011)

Khristine Custodio: Blog Entry (10/18/2011)

12:49 PM
10/20/2011



Files

<https://community.iwlearn.net/communities/iw-learn-team/files>

HOME | MY PROFILE | LOGOUT

Search

advanced search

PEOPLE | COMMUNITIES | FEEDS

IW:LEARN Team **private** **moderator**

Search Community

OVERVIEW | BLOG | WIKI | CALENDAR | FILES

Members | Tags

Files

Add Folder | Add File

Tags: Add

TYPE	TITLE	LAST MODIFIED
	Logos	10/18/2011
	Documents	10/18/2011
	People photo	10/18/2011

RSS

Tags

1 [iwlearn](#)

1 [pcu](#)

Active People

Khristine Custodio:
Folder (10/18/2011)

Khristine Custodio:
Folder (10/18/2011)

Khristine Custodio: File
(10/18/2011)

Khristine Custodio:
Folder (10/18/2011)

Khristine Custodio: Wiki
Page (10/14/2011)

Site hosted by Six Feet Up

HELP

6:39 AM
10/19/2011



October 2011

https://community.iwlearn.net/communities/iw-learn-team/calendar/month.html?year=2011&month=10&day=18

GEF IW Community Platform

Search

advanced search

PEOPLE COMMUNITIES FEEDS

IW:LEARN Team private moderator

Search Community

OVERVIEW BLOG WIKI CALENDAR FILES

Members | Tags

Layer: All layers (Setup) Add Event

Today Day Week Month List

October 2011

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
25	26	27	28	29	30	1
2	3 · Monthly UNDP- · Monthly UNDP-	4 · Weekly team	5	6	7	8
9	10	11	12	13 ICT Workshop	14	15
16	17 IWC6	18	19	20	21	22

Tags

- 1 [iwlearn](#)
- 1 [pcu](#)

Active People

- Khristine Custodio: Folder (10/18/2011)
- Khristine Custodio: Folder (10/18/2011)
- Khristine Custodio: File (10/18/2011)
- Khristine Custodio: Folder (10/18/2011)
- Khristine Custodio: Wiki Page (10/14/2011)

6:41 AM 10/19/2011



Edit Testing the Wiki

https://community.iwlearn.net/communities/iw-learn-team/wiki/front_page/edit.html

GEF IW Community Platform

PEOPLE

COMMUNITIES

FEEDS

IW:LEARN Team

private

moderator

OVERVIEW

BLOG

WIKI

CALENDAR

FILES

Members | Tags

Edit Testing the Wiki

Title*

Tags

Body text

You can create a new page by naming it and surrounding the name with ((double parentheses)). When you save the page, the contents of the parentheses will have a small + link next to it, which you can click to create a new page with that name.

Format

B

I

HTML

((Targets for the Month))

- ((November))
- ((December))

((Project Coordination Unit Contact Details))

- ((Mish))
- ((Tine))
- ((Christian))
- ((Dama))
- ((Taya))
- ((Nan))
- ((Clem))
- ((Marcella))

((Related Pages))

Tags

1 [iwlearn](#)

1 [pcu](#)

Active People

Khristine Custodio: [Folder](#) (10/18/2011)

Khristine Custodio: [Folder](#) (10/18/2011)

Khristine Custodio: [File](#) (10/18/2011)


Khristine Custodio: [Folder](#) (10/18/2011)

Khristine Custodio: [Wiki Page](#) (10/14/2011)

6:45 AM

10/19/2011




GEF IW Community Platform

[PEOPLE](#)
[COMMUNITIES](#)
[FEEDS](#)

IW:LEARN Team private moderator

[OVERVIEW](#)
[BLOG](#)
[WIKI](#)
[CALENDAR](#)
[FILES](#)

[Wiki Page edited](#)

IW:LEARN Team Community Wiki Page

Tags: [Add](#)

Targets for the Month [±](#)

- November [±](#)
- December [±](#)

Project Coordination Unit Contact Details [±](#)

- Mish [±](#)
- Tine [±](#)
- Christian [±](#)
- Dama [±](#)
- Taya [±](#)
- Nan [±](#)
- Clem [±](#)
- Marcella [±](#)

Related Pages [±](#)

[Facebook](#)

[Join Amazon Mom: 30% Off Diaper and Wipes](#)

Tags

- 1 [iwlearn](#)
- 1 [pcu](#)

Active People

- Khristine Custodio: [Wiki Page](#) (10/18/2011)
- Khristine Custodio: [Folder](#) (10/18/2011)
- Khristine Custodio: [Folder](#) (10/18/2011)
- Khristine Custodio: [File](#) (10/18/2011)
- Khristine Custodio: [Folder](#) (10/18/2011)

6:48 AM
10/19/2011



Browser tabs: IW:LEARN Team Communiti x View Community About thi x Using Wikis x What is SSL and what are C x W HTTP Secure - Wikipedia, t x New Tab

Address bar: https://community.iwlearn.net/communities/iw-learn-team/wiki/front_page/

IW:LEARN Team

private moderator

OVERVIEW BLOG WIKI CALENDAR FILES

IW:LEARN Team Community Wiki Page

Tags: [Add](#)

Targets for the Month [±](#)

- November [±](#)
- December [±](#)

Project Coordination Unit Contact Details [±](#)

- Mish [±](#)
- Tine [±](#)
- Christian [±](#)
- Dama [±](#)
- Taya [±](#)
- Nan [±](#)
- Clem [±](#)
- Marcella [±](#)

Related Pages [±](#)

[Facebook](#)

Please click on the login button to get started:

[f Login to Facebook](#)

Search Community

Members | Tags

[Edit](#)

Tags

- 1 [iwlearn](#)
- 1 [pcu](#)

Active People

Khristine Custodio: [Wiki Page](#) (10/19/2011)

Khristine Custodio: [File](#) (10/18/2011)

Khristine Custodio: [Comment](#) (10/18/2011)

Khristine Custodio: [Blog Entry](#) (10/18/2011)

Khristine Custodio: [Wiki Page](#) (10/18/2011)

Windows taskbar: Windows Explorer, Media Center, Internet Explorer, Outlook, Skype, Google Chrome

System tray: 1:32 PM 10/19/2011




Feature of the platform:

Strong Email Integration



Post-IWC6 activities

← → ↻ <https://community.iwlearn.net/communities/iw-learn-team/blog/post-iwc6-activities/> ☆

 **GEF IW Community Platform**

PEOPLE COMMUNITIES FEEDS advanced search

IW:LEARN Team private moderator

Attachments
[Attach another file](#)













Send email alert to community members?
☒ Yes, send an alert

Tags

Tine

1. Remind project managers about their 'interest' to forward all project documents to us.
2. Explore potential collaboration with UNEP MedPartnership on the cool ipad application (for iwlearn and perhaps the toolkit websites and Community Platform?)

Add Comment
Enter your comments below.

Format **B** *I*            

Windows taskbar: 7:29 AM 10/19/2011



Post-IWC6 activities

← → ↻ <https://community.iwlearn.net/communities/iw-learn-team/blog/post-iwc6-activities/> ☆ 🔧

Posted by [Khristine Custodio](#) on Tuesday, October 18, 2011 08:45 PM

Tags:

Hi team,

I've started a list of items below that we should work on after the IWC6. Please add any requests from the projects or agencies and other possible opportunities that were brought up during the conference, or other related feedback.

Thanks much!


Tine

1. Remind project managers about their 'interest' to forward all project documents to us.
2. Explore potential collaboration with UNEP MedPartnership on the cool ipad application (for iwlearn and perhaps the toolkit websites and Community Platform?)

Comments [Add Comment](#)

Posted by [Khristine Custodio](#) on Tuesday, October 18, 2011 09:03 PM [quote](#) | [edit](#) | [delete](#)

Request projects to enable RSS feeds to their news and updates sections.

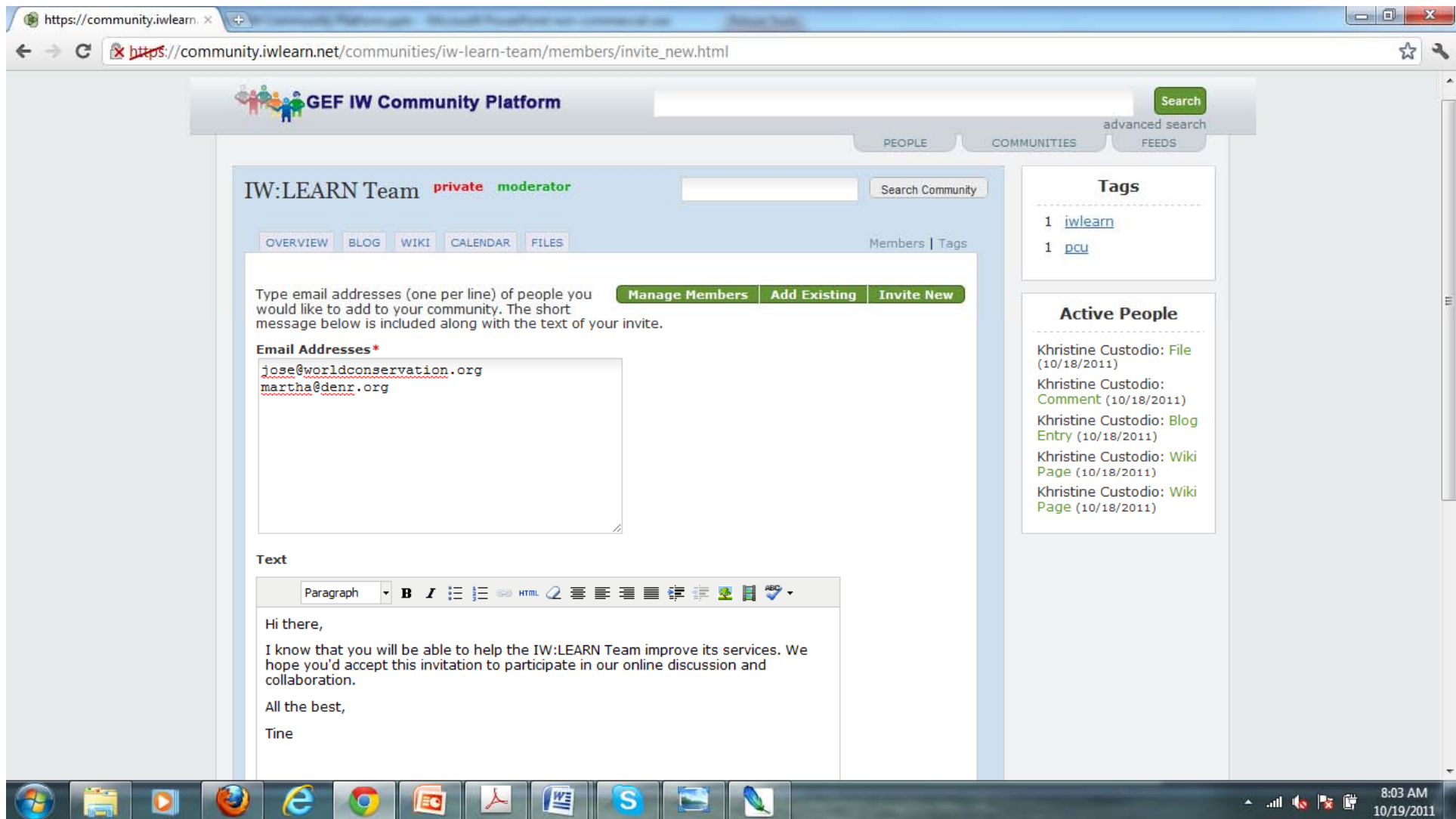


[Brief questionnaire PM Manual & TDA-SAP.doc \(#\)](#)

Add Comment
Enter your comments below.

Format





GEF IW Community Platform

Search

PEOPLE COMMUNITIES FEEDS

People

STAFF AFFILIATES ALL

All

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Search

Last names that begin with 'A' [Picture View](#)

Name	Organization	Location	Email
Elvira Ablaza			ecablaza@primexinc.org
Amani Abou			a.amani@unesco.org
Samson Abura	Lake Victoria Fisheries Organization	Jinja	sbabura@lvfo.org
TineTest Account			webmistine@yahoo.com
Platform Administrator			tine@iwlearn.org
Stephen Adrian Ross			saross@pemsea.org
Johannes Akiwumi			johannes.akiwumi@unep.org
Joana Akrofi			Joana.akrofi@unep.org
Raschad Al-Khafaji			Raschad.ALKhafaji@fao.org
Palombo Alberto			apalombo@infohydro.com
Jackie Alder			Jacqueline.alder@unep.org
Vanzella Alessandra			avk@cep.unep.org

Result 1-12 of 27

1 2 3





GEF IW Community Platform

iwlearn.net/community

Features of the platform:

The screenshot displays the GEF IW Community Platform interface. On the left, the 'IWLEARN Communities' section lists several communities with filters for 'All' and 'Active'. The communities listed are:

- About the Community Platform**: This is a community that describes how the Community Platform and other items to answer your questions and to get started. 2 Member(s) | Last Activity: 10/03/2011
- Community Platform Feedback**: This community is to give feedback on the community platform any bugs in the blog section of this community. 1 Member(s) | Last Activity: 09/19/2011
- Groundwater CoP**: This community will be moderated by UNESCO. 1 Member(s) | Last Activity: 02/04/2011
- IW:LEARN Team** (private, moderator): This is the workspace and bulletin board for the IW:LEARN PCU. 10 Member(s) | Last Activity: 10/05/2011

On the right, a search bar contains the text 'iwlearn'. Below it, a dropdown menu shows search results categorized by 'People', 'Pages', 'Posts', 'Files', and 'Others'. The 'People' category lists: Taya Santives, Khristine Custodio, Richard Cooper, Montakan (Nan) CHIMMUANG, and Mish Hamid. The 'Pages' category lists: Training Outline and Frequently Asked Questions. The 'Posts' category lists: IWLEARN PCU Org Personals, IWLEARN PCU Org News, and IWLEARN PCU Org Events. The 'Files' category shows 'No Result'. The 'Others' category lists: IWLEARN PCU, IW:LEARN Toolkit Users, and IWC6.

Power Search



Features of the platform:

Committed technical support from the IW:LEARN team

- ✓ Online manual
- ✓ Virtual and face-to-face training
- ✓ pcu@iwlearn.org, info@iwlearn.org,
unep@iwlearn.org



iwlearn.net/community

MEMBERS



A **community member** can add content to the community and edit content he/she created. Wiki pages are editable by all community members.

MODERATORS



- A **moderator's** permissions only differ in relation to "who can participate" in the community. The moderator can invite new members and accept requests to join the community by other Community member.
- In addition, the moderator can "edit" the community's details such as "Overview", "Description", and available tools (all done from the "Edit" button on the community's overview page).



Responsibilities of Moderators:

1. Moderate all online discussion and activities in his/her assigned workspace.
2. Screen, brief members on the goal/intention of assigned workspace.
3. Manage contents in his/her assigned workspace. Irrelevant materials should immediately be deleted. File size should be limited to a maximum of 5MB.
4. Update, organize, and keep updated the overview page.
5. Provide a synthesis at the end of each discussion or termination of the workspace; Moderators of workspaces that are inactive for at least 30 days, will receive a reminder to confirm whether the workspace will still be in active use or will be taken off the IW Community Platform permanently. If the community space becomes inactive for three (3) consecutive months, the Administrator will alert the Administrator that the said workspace will no longer be available online. IW:LEARN will, however, keep an archive of all the contents of the said offline workspaces, for future use and reference of members/users.
6. Ensure that your moderated workspaces are aligned with the workspace's original goals and targets.